

# City of Phoenix

*Meeting Location:  
City Council Chambers  
200 W. Jefferson St.  
Phoenix, Arizona 85003*



**City of Phoenix**

## **Agenda**

**Tuesday, February 10, 2026**

**2:30 PM**

**phoenix.gov**

### **City Council Policy Session**

**\*\*\*REVISED February 6, 2026\*\*\***  
**Item Corrected: 1**

If viewing this packet electronically in PDF, open and use bookmarks to navigate easily from one item to another.

## OPTIONS TO ACCESS THIS MEETING

Virtual Request to speak at a meeting:

- Register online by visiting the City Council Meetings page on phoenix.gov at least 2 hours prior to the start of this meeting. Then, click on this link at the time of the meeting and join the Webex to speak:

<https://phoenixcitycouncil.webex.com/phoenixcitycouncil/j.php?MTID=m30d6a89e345823e970b60e8a9bb24fd2>

- Register via telephone at 602-262-6001 at least 2 hours prior to the start of this meeting, noting the item number. Then, use the Call-in phone number and Meeting ID listed below at the time of the meeting to call-in and speak.

In-Person Requests to speak at a meeting:

- Register in person at a kiosk located at the City Council Chambers, 200 W. Jefferson St., Phoenix, Arizona, 85003. Arrive 1 hour prior to the start of this meeting. Depending on seating availability, residents will attend and speak from the Upper Chambers, Lower Chambers or City Hall location.
- Individuals should arrive early, 1 hour prior to the start of the meeting to submit an in-person request to speak before the item is called. After the item is called, requests to speak for that item will not be accepted.

At the time of the meeting:

- Watch the meeting live streamed on phoenix.gov or Phoenix Channel 11 on Cox Cable, or using the Webex link provided above.
- Call-in to listen to the meeting. Dial 602-666-0783 and Enter Meeting ID 2552 487 3137# (for English) or 2558 951 7790# (for Spanish). Press # again when prompted for attendee ID.

- Watch the meeting in-person from the Upper Chambers, Lower Chambers or City Hall depending on seating availability.
- Members of the public may attend this meeting in person. Physical access to the meeting location will be available starting 1 hour prior to the meeting.

Para nuestros residentes de habla hispana:

- Para registrarse para hablar en español, llame al 602-262-6001 al menos 2 horas antes del inicio de esta reunión e indique el número del tema. El día de la reunión, llame al 602-666-0783 e ingrese el número de identificación de la reunión 2558 951 7790#. El intérprete le indicará cuando sea su turno de hablar.
- Para solamente escuchar la reunión en español, llame a este mismo número el día de la reunión (602-666-0783; ingrese el número de identificación de la reunión 2558 951 7790#). Se proporciona interpretación simultánea para nuestros residentes durante todas las reuniones.
- Para asistir a la reunión en persona, vaya a las Cámaras del Concejo Municipal de Phoenix ubicadas en 200 W. Jefferson Street, Phoenix, AZ 85003. Llegue 1 hora antes del comienzo de la reunión. Si desea hablar, regístrese electrónicamente en uno de los quioscos, antes de que comience el tema. Una vez que se comience a discutir el tema, no se aceptarán nuevas solicitudes para hablar. Dependiendo de cuantos asientos haya disponibles, usted podría ser sentado en la parte superior de las cámaras, en el piso de abajo de las cámaras, o en el edificio municipal.
- Miembros del público pueden asistir a esta reunión en persona. El acceso físico al lugar de la reunión estará disponible comenzando una hora antes de la reunión.

### **CALL TO ORDER**

### **COUNCIL INFORMATION AND FOLLOW-UP REQUESTS**

This item is scheduled to give City Council members an opportunity to publicly request information or follow up on issues of interest to the community. If the information is available, staff will immediately provide it to the City Council member. No decisions will be made or action taken.

### **CONSENT ACTION**

This item is scheduled to allow the City Council to act on the Mayor's recommendation on the Consent Agenda. There is no Consent Agenda for this meeting.

### **CALL FOR AN EXECUTIVE SESSION**

A vote may be held to call an Executive Session for a future date.

### **REPORTS AND BUDGET UPDATES BY THE CITY MANAGER**

This item is scheduled to allow the City Manager to provide brief informational reports on topics of interest to the City Council. The City Council may discuss these reports but no action will be taken.

### **DISCUSSION AND POSSIBLE ACTION (ITEM 1)**

\*1      **\*\*\*ITEM CORRECTED (SEE ATTACHED MEMO)\*\*\* 2026**

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#### **Strategies to Address Homelessness Plan - Citywide**

This report provides an overview and requests approval of the 2026 Strategies to Address Homelessness Plan.

#### **THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.**

#### **Responsible Department**

This item is submitted by Deputy City Manager Gina Montes and the Office of Homeless Solutions.

#### *Attachments*

[Correction Memo -2-10-26 Policy.pdf](#)

[Attachment A - DRAFT 2026 Strategies to Address Homelessness Plan.pdf](#)

[Attachment B - 2026 Strategies to Address Homelessness Plan Executive Summary.pdf](#)

### **INFORMATION AND DISCUSSION (ITEM 2)**



**2 Solid Waste Financial Status and Rate Update - Citywide**

Page 46

This report provides an update on the Public Works Department's Solid Waste Management Program and presents the financial status of the Solid Waste Fund, including current operational impacts and a proposed strategy to address rising costs and ensure the long-term viability of solid waste services.

**THIS ITEM IS FOR INFORMATION AND DISCUSSION.****Responsible Department**

This item is submitted by Deputy City Manager Alan Stephenson and the Public Works Department.

*Attachments*

[Attachment A - PWD SW Info Sessions.pdf](#)

**ADJOURN**



**\*\*\*ITEM CORRECTED (SEE ATTACHED MEMO)\*\*\* 2026 Strategies to Address Homelessness Plan - Citywide**

This report provides an overview and requests approval of the 2026 Strategies to Address Homelessness Plan.

**THIS ITEM IS FOR DISCUSSION AND POSSIBLE ACTION.**

**Summary**

Background

In 2020, the City of Phoenix released its Strategies to Address Homelessness Plan (STAHP), the first strategic plan dedicated to addressing homelessness. Since the 2020 plan adoption, significant progress was made in advancing the City's homelessness response and finding innovative solutions to address homelessness. The work has led to meaningful progress, including expanding shelter and housing capacity, transforming its outreach approach, and improving service coordination. The creation of the Office of Homeless Solutions (OHS) was an important change that elevated Phoenix's role from funder to direct service provider and regional leader. These efforts laid the groundwork for a more effective, responsive, and accountable system.

The strategic plan refresh (**Attachment A**) is designed to build on and strengthen these efforts. As the City builds on its progress, there is a growing need to focus on preventing homelessness before it occurs and increasing long-term, permanent solutions.

Plan Refresh Process

In November 2024, the City started the plan development process with Bloomberg Associates (BA), a philanthropic consulting arm of Bloomberg Philanthropies. BA works with client cities to improve resident quality of life, taking an innovative, collaborative, and data-driven approach to make cities stronger, safer, and more efficient with a focus on equity. The plan development process began with reflecting on work accomplished, brainstorming, analyzing data, and developing initiatives to achieve the City's vision relating to homelessness. Further, close to 50 individual interviews were conducted with Mayor and Council, neighborhood leaders, City staff,

business owners, contracted partners, and the STAHP Task Force (neighborhood leaders, service providers, and homeless advocates) who created the 2020 plan. This plan development work resulted in the plan's vision and framework (**Attachment B**).

### Community Engagement

To refine the plan, the team gathered input from stakeholders and system leaders. This included the STAHP Task Force, the Continuum of Care Lived Experience Workgroup, homeless system providers, and the public, all of whom have been critical in shaping the final recommendations. To further inform, engage the community, and develop a refreshed plan that responded to neighborhood concerns, various opportunities were developed to encourage internal and external stakeholders to provide feedback. Opportunities included the individual interviews mentioned above, public meetings, and an online survey.

The City hosted two public meetings in August 2025, one in person and one virtual. At each public meeting, Spanish interpretation was available. The public meetings were advertised through various electronic message distribution to neighborhood leaders, the City's website, social media, and shared with Council offices. In addition to collecting comments during the meetings, the City hosted an online survey, offered in English and Spanish, at [phoenix.gov/solutions](https://phoenix.gov/solutions). Through the survey, participants were provided the opportunity to review individual components of the plan and leave comments specific to each section. Over 600 participants completed the survey.

Additionally, many individuals sent emails, and spoke directly to staff, outlining their perspective and strategies for addressing homelessness in Phoenix. This report also includes an overview of the updates incorporated into the plan based on community feedback including service providers, neighborhood stakeholder groups, individuals with lived experience, and business community representatives.

Through engagement with the community, feedback regarding gaps, solutions, and priorities were offered. Many comments were about the general state of homelessness in the region, the need for more affordable housing, homeless prevention and behavioral health, and elements proposed in the draft plan. The information, collected through the feedback meetings and the public survey, has been incorporated into the plan. Key points and themes included:

- Dedicated housing for individuals and families experiencing homelessness.
- Increasing affordable and supportive housing.
- New housing models that make it easier for individuals and families experiencing homelessness to find and rent housing.

- Expanding access to mental/behavioral health and addiction treatment, including mandatory treatment.
- Improving shelter quality and capacity, and the ability to help people move out of homelessness.
- Shelter and housing for high-need individuals (individuals experiencing challenges with behavioral and/or physical health) and other tailored approaches based on needs (e.g., seniors, veterans, families, people with disabilities, substance users).
- Homelessness prevention funding, including easily accessible funds and relocation assistance.
- Prevention resources for individuals experiencing sheltered homelessness.
- Better connections to paid job training and employment for individuals experiencing homelessness.
- Simplify paperwork, reduce qualifications for assistance, and create more user-friendly access points for shelter and support services.
- Proactive efforts to address crime and enforce laws, quick cleanup of encampments, designated task forces, and clear legal repercussions for repeat offenders.
- Increase neighborhood outreach.
- Improvements to PHX C.A.R.E.S.
- Better coordination across City departments working to address homelessness.
- Better collaboration among City departments, nonprofits, churches, and healthcare providers, as well as streamlined coordination and shared data systems to track progress and support individuals.
- Enhanced education, commitment, and communication with neighborhoods.
- Changing public perceptions about homelessness, fostering community empathy, and providing education on the true causes rather than perpetuating stereotypes.
- Seeing data such as shelter metrics (occupancy, length of stay) and unsheltered population counts and changes.
- Geographically scattered shelters, where people grew up or where they last had a home.
- Address the issues of drug use and younger homeless individuals.

### Vision and Goals

To address the complex issues of homelessness in the City of Phoenix and propose strategies to mitigate the effects on those experiencing homelessness as well as the neighborhoods affected by it, the following vision was developed. The vision will guide the activities of the City and OHS moving forward.

“No person in Phoenix should experience homelessness and no community should

feel the negative effects of homelessness. The City of Phoenix will do everything in our ability to prevent homelessness when we can, make it brief when it happens, and keep people stable in housing with the supports they need.”

Five goals were identified in order to achieve this vision:

1. Decrease number of people who become homeless (Prevention).
2. Decrease number of people in an unsheltered situation or in shelter (Safety/Coordination).
3. Reduce length of time in shelter or in an unsheltered situation (Safety/Coordination).
4. Increase housing for individuals and families experiencing homelessness (Housing).
5. Increase awareness and effectiveness of available services (Accountability).

### Plan Strategies

The refreshed plan proposes strategies in the following five key focus areas that will guide the City in achieving its goals:

- Prevention - Preventing people from becoming homeless.
- Neighborhood Safety - Neighborhood safety and safety for people experiencing homelessness.
- Coordination - Better coordination with other systems like behavioral health services and employment.
- Housing - Dedicated housing for individuals and families experiencing homelessness.
- System Accountability - Improved accountability and transparency for City services and providers.

### Next Steps

The City believes the proposed plan strategies form a collective effort in multiple focus areas to address the issues surrounding preventing homelessness, housing needs, coordination of services, mental health, and system accountability including the impacts on neighborhoods. Staff will continue to work with the community, service providers, and other stakeholders to address homelessness and will commit to updating on plan progress and achievements annually once implemented.

The Office of Homeless Solutions requests Council approval of the 2026 Strategies to Address Homelessness Plan.

### **Concurrence/Previous Council Action**

These recommendations have been previously discussed at the Community Services

and Education Subcommittee meeting held on October 22, 2025.

**Responsible Department**

This item is submitted by Deputy City Manager Gina Montes and the Office of Homeless Solutions.



## City of Phoenix

OFFICE OF HOMELESS SOLUTIONS

**To:** Alan Stephenson  
Deputy City Manager

**Date:** February 6, 2026

**From:** Rachel Milne   
Office of Homeless Solutions Director

**Subject:** CORRECTION FOR ITEM 1 ATTACHMENT ON THE FEBRUARY 10,  
2026, POLICY AGENDA - 2026 STRATEGIES TO ADDRESS  
HOMELESSNESS PLAN

Due to a technical error, the wrong attachment (related to the heat response plan) was included for Item 1, 2026 Strategies to Address Homelessness Plan for the February 10, 2026 City Council Policy Session. The correct Attachment A for Item 1 is attached.

Approved: \_\_\_\_\_

  
Alan Stephenson  
Deputy City Manager

2/6/26  
Date

# Phoenix's Strategic Plan to Address Homelessness

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DRAFT



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## Message from the Mayor

Dear Neighbors,

Everyone in Phoenix deserves to live with dignity and stability. Homelessness and housing insecurity are urgent challenges affecting families and communities across the country, and Phoenix is no exception. Since taking office, I've made it a top priority to expand housing options and strategically confront homelessness. This crisis cannot wait. That's why the City of Phoenix is committed to creating and investing in long-term solutions that serve all residents.

We've fundamentally changed how Phoenix addresses homelessness. In 2022, with strong support from the City Council, we established the Office of Homeless Solutions (OHS) to lead our efforts. Now, instead of simply funding services, the City delivers them directly. This shift has increased accountability and produced real results.

In just three years, OHS has completed ten major projects, adding more than 1,200 new shelter beds and 300 safe outdoor spaces. These investments reflect our commitment to building a system that meets people where they are and helps them move forward.

Over the past ten months, OHS, with support from Bloomberg Associates, conducted a comprehensive assessment of our current landscape, identified gaps and opportunities, and engaged the community in shaping a bold new plan to prevent and end homelessness. I'm proud to share this updated plan with you and look forward to working together to create lasting change.

Sincerely,

**Mayor Kate Gallego**

# Background

In 2020, Phoenix released its first homelessness plan—Strategies to Address Homelessness. That plan was released in a moment in time when, due to the covid pandemic, cities across the country were put to the test. Efforts to support the most vulnerable residents were implemented but unsheltered homelessness continued to rise across the country. Since launching its strategic homelessness plan in 2020, the City of Phoenix has made substantial progress in expanding shelter and housing capacity, transforming its outreach approach, and improving service coordination. The creation of the Office of Homeless Solutions (OHS) was a pivotal change that elevated Phoenix’s role from funder to direct service provider and regional leader. These efforts laid the groundwork for a more effective, responsive, and accountable system. With strong collaboration from community partners, the City of Phoenix launched a range of innovative projects and strategies to address homelessness. Understanding this recent progress—

much of which is ongoing—is essential context for the updated strategic plan, which is designed to build on and strengthen these efforts.

The initiatives implemented since the adoption of the 2020 plan, have resulted in significant strides in advancing the City’s homelessness response. The work has led to meaningful progress, including moving more individuals from unsheltered homelessness into temporary accommodations and shelters. In any large complex city, challenges continue to emerge and it’s essential that a homelessness response is able to adapt. As the City builds on its progress, there is a growing need to focus on preventing homelessness before it occurs and increasing long-term, permanent solutions.

## City Accomplishments

### Shelter Expansion

To meet urgent shelter needs and connect more people with stability, the City invested heavily in increasing bed capacity:

- Over 1,800 temporary and permanent shelter beds and temporary housing units were added between 2022 and 2025.
- The Washington Respite and Phoenix Navigation Centers opened as a City-owned facilities offering emergency shelter and wraparound services for up to 480 people.
- Additional shelters, such as Central Arizona Shelter Services Haven, and Rio Fresco and North Mountain Healing Centers, were launched to address diverse needs.

### Encampment Engagement and Resolution

Phoenix prioritized a strategic approach to encampments, combining sustained outreach with shelter options:

- In the Key Campus area, 15 city blocks were cleared of encampments.
- Through a successful multi-tiered strategy that included improved outreach services, enhanced shelter capacity and coordinated management, the City cleared the area using a block by block approach.
- Outreach teams engaged 718 individuals; 590 accepted alternative placements.
- The City created the Safe Outdoor Space as an alternative to an indoor shelter environment, offering on-site supportive services.

### Enhanced Outreach

To improve engagement and outcomes, Phoenix restructured its outreach system and introduced new diversion strategies:

- Homelessness Liaisons were assigned to each City Council district and designated City departments to strengthen community-based outreach.
- The Phoenix Community Court was launched in 2024, offering legal alternatives that emphasize treatment and services.
- Cross-department collaboration and behavioral health partnerships supported more targeted interventions.



### Heat Response and Supportive Services

Recognizing the risk of extreme heat, the City expanded access to lifesaving services:

- In Summers 2024 and 2025, the City operated extended hours cooling centers and a 24/7 respite center to support heat response. A contracted provider offered on-site navigation, case management services, and connections to appropriate resources.
- 600+ individuals were placed into shelter directly from the 24/7 Burton Barr Library respite site alone.
- Implementation of the naloxone program, making free kits available at City-owned shelter sites to help prevent death from opioid overdose.

### Reducing Barriers and Improving Access

Phoenix implemented solutions to make its homelessness response more accessible and person-centered:

- A property storage program was created to support personal dignity and reduce barriers to shelter entry.
- Created spaces allowing for pets and partners, reducing barriers.

### Housing Development and Affordability Measures

Longer-term housing solutions remain central to the City's strategy:

- New projects were launched on City-owned parcels, including Helen Drake Village and developments at Central and Columbus.
- Hotel purchase for conversion into 126 units of affordable housing.
- Zoning reforms allowed for Accessory Dwelling Units (ADUs) and reduced parking minimums.
- A Landlord Incentive Program engaging 900+ landlords.
- Protections were strengthened by prohibiting source-of-income discrimination supporting access to affordable housing.





## Phoenix by the Numbers

The 2025 Point-in-Time (PIT) Count, conducted by the Maricopa Association of Governments, identified 9,734 individuals experiencing homelessness across Maricopa County on the night of January 27, 2025. Of those, 5,207 people were unsheltered.

In the City of Phoenix, 7,275 individuals were counted as experiencing homelessness, including 3,761 unsheltered individuals. This figure includes those residing in the Safe Outdoor Space, a structured outdoor site managed by the City but categorized as unsheltered under federal guidelines. Meanwhile, the number of sheltered individuals in Phoenix declined by 14%, dropping from 4,097 in 2024 to 3,514 in 2025, due in large part to the expiration of federal funding that had supported more than 1,000 shelter beds across the region.

This increase in unsheltered homelessness follows a period of notable progress. In 2024, Phoenix achieved a 19% reduction in unsheltered homelessness and a 15% increase in shelter placements—the only major city in Maricopa County to show improvement in both metrics. These gains were the result of expanded outreach, the addition of high-quality shelter beds, and the creation of structured transitional spaces such as the Phoenix Navigation Center and Safe Outdoor Space.

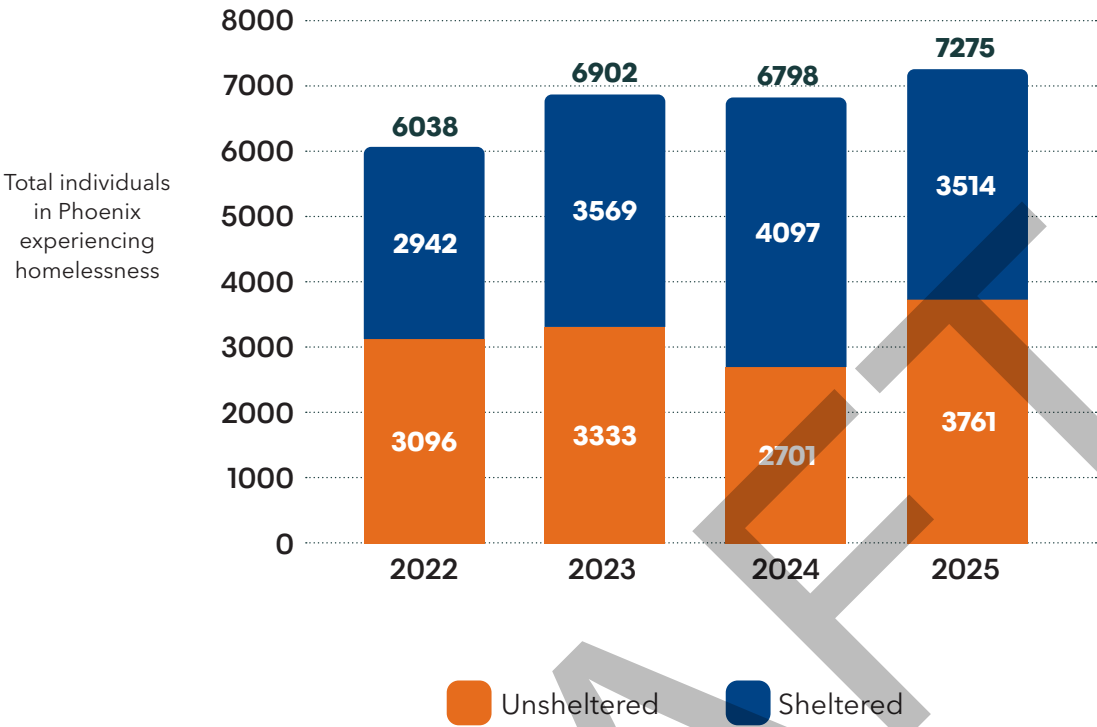
Phoenix remains committed to both immediate response and long-term solutions. It maintains a strong focus on encampment engagement, shelter expansion and will be placing greater emphasis on preventing homelessness and strengthening and accelerating pathways from temporary settings into permanent housing.

## Progress Amid Regional Challenges

While homelessness has continued to rise across Maricopa County, Phoenix has outpaced regional trends in shelter access and placement. These efforts demonstrate a sustained commitment to expanding services, enhancing coordination, and ensuring long-term pathways out of homelessness.



PIT COUNT DATA FOR PHOENIX





# Impact on Data Trends

The following data represents information from the 2024 Calendar Year and serves as a baseline that will be used to measure success in each activity.

**6,800** Number of People Entering the Homeless System for the First Time

**25%** Percentage of People who Return to Homelessness

**122 Days** Average Length of Stay in Shelter

**30%** Positive Exits from Shelter



## Vision

No one in Phoenix should experience homelessness, and no community should feel its negative effects. The City of Phoenix will strive to prevent homelessness when we can, make it brief when it happens, and keep people stable in housing with the supports they need.

## Goals

**1.**

Decrease number of people who become homeless (Prevention)

**2.**

Decrease number of people in an unsheltered situation or in shelter (Safety/Coordination)

**3.**

Reduce length of time in shelter or in an unsheltered situation (Safety/Coordination)

**4.**

Increase housing options and placements (Housing)

**5.**

Increase awareness and effectiveness of available services (Accountability)

## Plan Development Process

The City of Phoenix embarked on a ten-month process to solicit feedback and develop initiatives that will help achieve its vision. The process kicked off with a brainstorming session that allowed the City to reflect on its work, get reenergized and chart a path forward for a plan refresh. Input from system leaders, such as the Strategies to Address Homelessness Task Force and the Continuum of Care (CoC) Lived Experience Workgroup, have been critical in shaping the final recommendations. The City also hosted two public meetings, developed a public survey, conducted close to 50 individual interviews and held numerous input sessions to engage the community and develop a plan that responded to neighborhood concerns.

# 5 Key Focus Areas

## Prevention



### Preventing people from becoming homeless

Target and expand early intervention efforts and housing-focused reentry services for those exiting the justice or behavioral health systems.

## Neighborhood Safety



### Safety for the neighborhood and for people experiencing homelessness

Develop a coordinated, humane enforcement approach that supports outreach and shelter access while clarifying rules around public space use. Strengthen the shelter system through investments in staffing, streamlined housing placements, and a weather relief facility to improve safety, responsiveness, and positive outcomes.



## Coordination



### **Better coordination with other systems such as behavioral health services and employment**

Expand access to integrated behavioral health and medical care for unsheltered individuals by embedding specialists in outreach and shelter teams, and coordinating funding streams. Strengthen system accountability and invest in provider capacity, while connecting shelter residents to employment through job training and dedicated support services.

## Housing



### **Dedicated housing for individuals and families experiencing homelessness**

Use systemwide modeling to guide allocation of emergency shelter to permanent housing by assessing capacity, needs and prioritizing supportive housing, rental assistance, and affordable development. Secure sustainable funding, streamline housing placements, and expand options like supportive housing, rental subsidies, and innovative housing models to reduce time spent on the street and in shelter.

## System Accountability



### **Improved accountability and transparency for City services and providers**

Enhance coordination, transparency, and accountability across the City managed homelessness response system by expanding real-time reporting tools, strengthening cross-department efforts, and building workforce capacity. Improve community engagement through regular updates, education, and partnerships, while using data-driven evaluation and diversified funding to guide and sustain impact.

# Overview of Key Strategies

## Prevention

Preventing homelessness has many benefits for individuals and communities by avoiding the trauma of homelessness. There are numerous structural issues that continue to plague big cities like Phoenix, for example the dramatic increase in housing prices coupled with a lack of housing supply and inflation. Despite these challenges, many people find a way to make it work. For those living on the edge, small investments in prevention can have big returns. Through targeted investments that are easy to distribute quickly in the time of crisis, the City can support people who need it the most and prevent homelessness before it happens.

**INITIATIVE 1:**

**Utilize Data to Identify Individuals Most at Risk of Becoming Homeless**

The City will partner with agencies and use predictive analytics and administrative data to identify the most vulnerable households. This data will be used to better target funding and social support to align with City priorities and provide assistance before a housing crisis.

**INITIATIVE 2:**

**Access to Flexible Prevention Funding**

Flexible prevention for vulnerable households in the community to prevent homelessness from occurring and keep people housed during a crisis.

**INITIATIVE 3:**

**Help People Reunite with Family and Friends**

The City will work to reconnect people with family or friends expanding diversion and rapid exit strategies to help people who may be able to reunite family and friends when appropriate.

**INITIATIVE 4:**

**Help Individuals Who are Justice Involved Find Work and Housing**

Discharge planning and connecting services to people who are being released from the justice system.





#### IMPACT OUTCOMES

- Increase Funding Available for Prevention, Diversion, and Flexible Funds
- Reduce Number of People Who Experience First Time Homelessness
- Increase Number of People Diverted from the Homelessness Response System

#### ADDITIONAL AREAS

Neighborhood Safety

Coordination

Housing

System Accountability

# Overview of Key Strategies

## Neighborhood Safety

Phoenix is committed to implementing a comprehensive approach to homelessness. In Phoenix, that means respecting individuals’ need for dignity and support while also empowering personal responsibility. Maintaining safety for all residents is a critical part of the homelessness response. The City is committed to maintaining the safety and wellbeing of all members of the community.

**INITIATIVE 1:**

**Develop a Streamlined Process for Enforcement that Balances Services with Enforcing Existing Laws**

Community safety is important for all people living in the City of Phoenix. All community members deserve to feel safe in their neighborhood and to be able to use public facilities for their intended purpose.

**INITIATIVE 2:**

**Real Time Referral Tool for Outreach Workers**

Create a dashboard of shelter bed availability for outreach workers and service providers to reduce shelter referral time and develop simpler protocols for admitting clients.

**INITIATIVE 3:**

**Improve Shelter Performance and Invest in Quality**

Improve the quality and performance of City-funded shelters by creating more opportunities for people to exit to housing, maintaining low barriers to entry and having the capacity to serve high needs populations. The City will continue to invest in staffing and supportive services to support improved outcomes from shelter.

**INITIATIVE 4:**

**Weather Relief Planning**

Invest in weather relief solutions such as a facility equipped with air conditioning, water, and trained staff to handle extreme temperatures.





#### IMPACT OUTCOMES

- Increase Number of Outreach Contacts
- Increase Number of People Referred to Shelter from Outreach
- Increase Number of People Served at Heat Relief Sites and Connected to Services

#### ADDITIONAL AREAS

Neighborhood Safety

Coordination

Housing

System Accountability



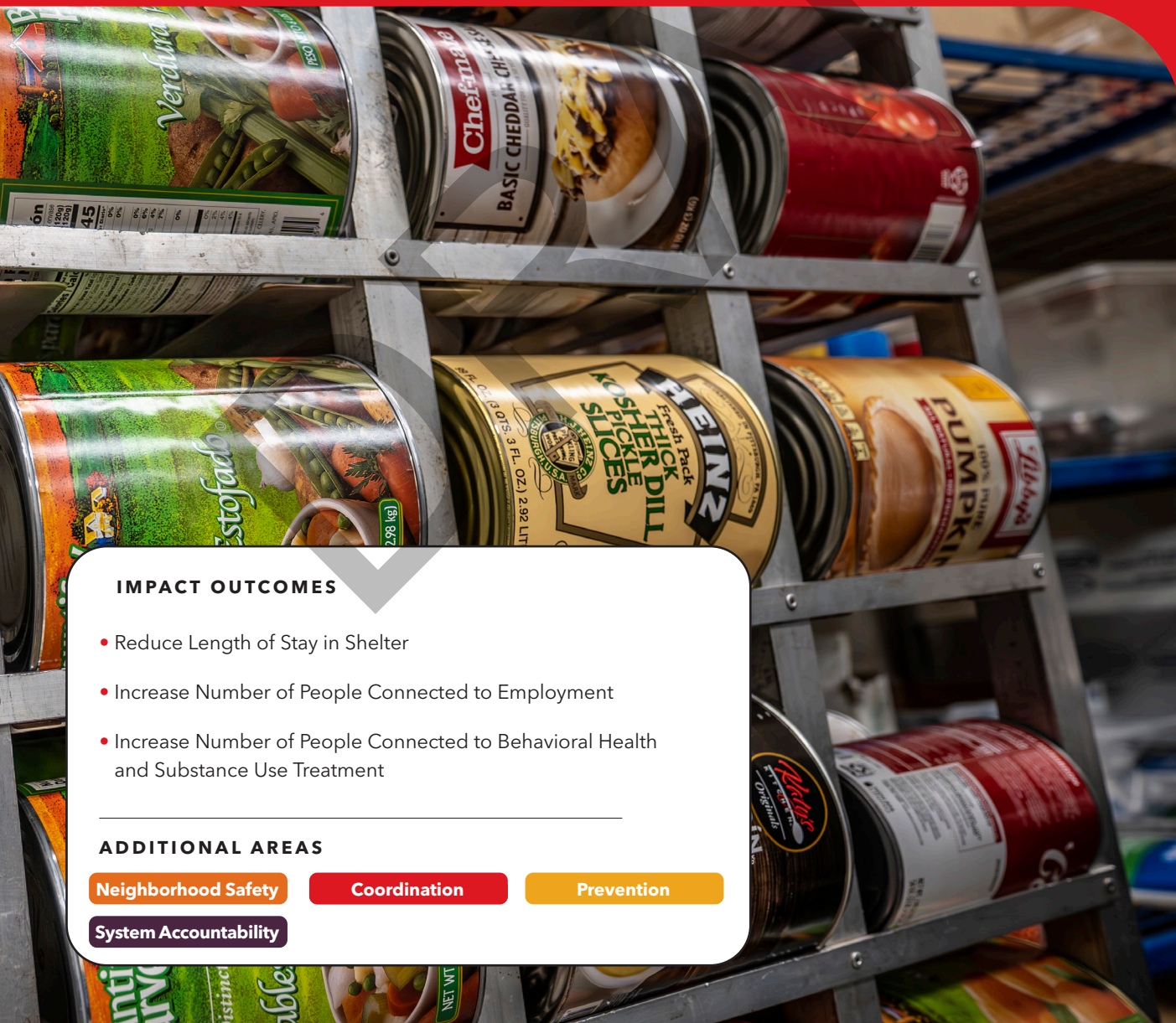


# Overview of Key Strategies

## Coordination

Making sure residents are connected to all the services Phoenix offers is a critical part of the City’s strategy. The City will seek partnerships and coordination of care to expand access to behavioral health and medical care for unsheltered individuals. By strengthening system accountability and investing in provider capacity, the City can better connect individuals in shelter to employment through job training and dedicated support services. With dedicated staff and a focus on coordination, the City can effectively support the community.

- INITIATIVE 1:**  
**Better Access and Connection to Behavioral Health Supports**  
Strengthen access to substance use and mental health treatment within the homelessness response team. Connect to existing resources or create services in homelessness response system. Seek to improve accountability measures across the systems of care.
- INITIATIVE 2:**  
**Shelter and Housing for High Need Individuals**  
Ensuring the right blend of services for individuals who have high-needs and have been experiencing long-term homelessness. Creating shelter and housing interventions that can address complex conditions and reduce cycling through emergency and homelessness response systems.
- INITIATIVE 3:**  
**Increase Capacity and Quality of Services Provided**  
Implement strategies and programming to provide additional support for providers and maintain high quality services across City-funded projects.
- INITIATIVE 4:**  
**Better Connections to Job Training and Employment Opportunities for Individuals Experiencing Homelessness**  
Expand access to supportive and employment opportunities in shelter and housing programs.



#### IMPACT OUTCOMES

- Reduce Length of Stay in Shelter
- Increase Number of People Connected to Employment
- Increase Number of People Connected to Behavioral Health and Substance Use Treatment

#### ADDITIONAL AREAS

Neighborhood Safety

Coordination

Prevention

System Accountability



# Overview of Key Strategies

## Housing

Safe and affordable housing is a cornerstone of addressing homelessness. Lack of affordable housing is a key driver in the rise of homelessness. The City has accomplished many of its housing goals, however there is still more to be done. Evidence shows that different housing models are successful with different populations. The City will continue to advocate for sustainable funding for housing while exploring new models and innovative ways of supporting people experiencing homelessness to find housing stability.

### INITIATIVE 1:

#### **Conduct a Systemwide Modeling of Inflow and Outflow to Determine Shelter and Housing Capacity Need**

Use system and cost modeling to help identify the needs of individuals using services to ensure the right blend of shelter and housing investments. Balance investment in shelter and services, and prioritize permanent housing.

### INITIATIVE 2:

#### **Stable Funding for Comprehensive Supportive Services for People Exiting Homelessness to Housing**

Stabilize funding for comprehensive support services that allow continued successful programming and ensure people do not return to homelessness. Ongoing funding is needed to continue successful programming and close service gaps.

### INITIATIVE 3:

#### **Improving Outcomes and Placements From Shelter**

Supports not only positive exits to housing from shelter, but streamlining those placements allows the City to serve more unsheltered people in the community by increasing shelter capacity at the same time.

### INITIATIVE 4:

#### **Develop New Housing Models**

Develop new housing models that make it easier for individuals and families experiencing homelessness to find and rent housing. Expand housing models and interventions such as master leasing and shared housing to make it a seamless process for individuals experiencing homelessness to attain housing in the community.

### INITIATIVE 5:

#### **Invest in Permanent Housing**

Increase permanent housing, housing in which rental assistance and supportive services are provided to assist households with a disability in achieving stability. Use system modeling and data driven decision making to determine the level of need in Phoenix. Determine how much supportive housing investment is needed for high needs, complex households who may require both a rental subsidy and support services to attain and sustain housing.

### INITIATIVE 6:

#### **Advocate for More Housing Vouchers**

Advocate for increased rental subsidies and housing vouchers to support households who may need ongoing rental support in order to stay housed.



#### IMPACT OUTCOMES

- Increase Supportive Services Available to People in Housing to Reduce Evictions and Support Stability
- Increase Number of Units Available for 0-30% AMI
- Improve Positive Exits from City-funded Shelters

#### ADDITIONAL AREAS

Neighborhood Safety

Prevention

Housing



# Overview of Key Strategies

## System Accountability

The City of Phoenix is committed to improving system operations. The City recognizes the need for greater transparency and efficiency both for providers and City staff.

The City will focus on establishing consistent metrics aligned with its strategic and service goals, which includes improved public outreach and communications, and continued coordination across government departments.

**INITIATIVE 1:**

**Improvements to PHX C.A.R.E.S.**

PHX C.A.R.E.S is the City's coordinated response for neighborhoods and individuals experiencing homelessness that offers education, resources, and encampment cleanups. Expand C.A.R.E.S. protocols to maintain the City's coordinated response to reports from the community.

**INITIATIVE 2:**

**Improve Coordination Across City Departments**

Continue to improve coordination across all City departments, specifically to ensure that City responses to encampments, street cleanups, and parks are aligned and effective.

**INITIATIVE 3:**

**Improve Training and Support for Staff**

Strengthen workforce through training opportunities to improve services delivered.

**INITIATIVE 4:**

**Neighborhood Outreach and Education**

Continue to coordinate with and strategically expand connection to neighborhood groups, businesses, and faith organizations for programming and presentations to ensure residents are aware of the City's efforts and resources available. Conduct more neighborhood outreach with opportunities to provide updates, answer questions and share ways to support the City's efforts.

**INITIATIVE 5:**

**Data Collection on Key Indicators**

Develop systemwide data collection and key indicators of performance to ensure our investments are achieving our goals and share those results with internal and external partners.

**INITIATIVE 6:**

**Evaluation of Performance**

Evaluate performance of City-funded services and investments, both internal and external.

**INITIATIVE 7:**

**Cultivate Private Partnerships**

Create a diversified funding strategy and leverage multi-sector partnerships.

**INITIATIVE 8:**

**Enhance and Promote Healthy Giving Strategies**

Continue to enhance and promote Healthy Giving to create opportunities for individuals and volunteers to give their time and resources in ways that minimize any inadvertent negative consequences in the community.





#### IMPACT OUTCOMES

- Increase Employment and Workforce Training Opportunities in City-funded Shelters
- Improve Community Perception of PHX C.A.R.E.S. Through Communication and Engagement Regarding Case Outcomes
- Increase Private/Public Partnership Endeavors

#### ADDITIONAL AREAS

Neighborhood Safety

Prevention

Housing

System Accountability

# Using System Modeling to Improve Homelessness Planning

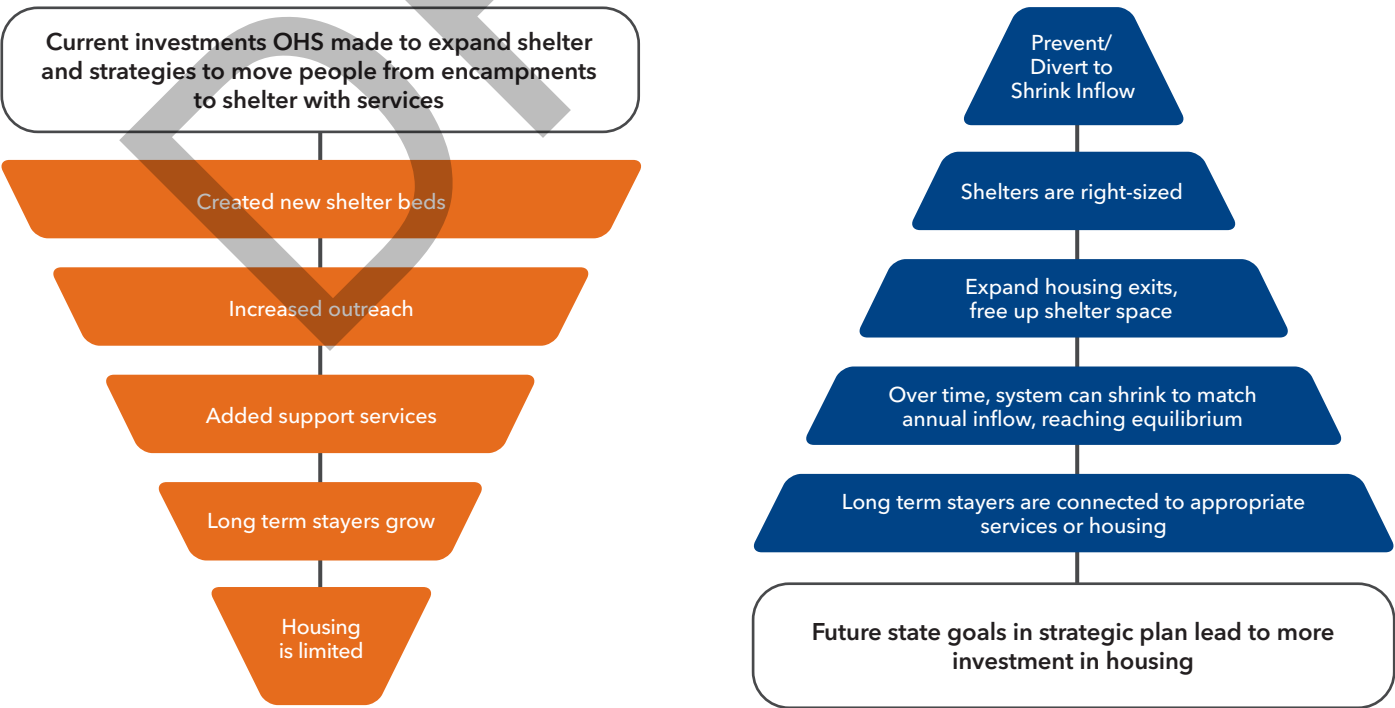
To support long-term planning and drive system transformation, the City of Phoenix and its planning partner, Bloomberg Associates, are collaborating with system experts to develop a model that offers a clearer picture of how people move through the homelessness response system. This modeling effort is intended to help Phoenix, and the Maricopa Regional Continuum of Care (CoC) assess who is using the services in the community and balance investments to meet the needs of people who are homeless.

System modeling helps visualize and analyze the full range of services, from prevention and outreach to shelter, housing, and long-term stability. It shows how individuals and families navigate through the system, how long they stay in each stage, and where gaps or delays may occur. Just as important, it enables communities to test "what if" scenarios—such as expanding permanent housing or increasing prevention efforts—and estimate the potential impact of those changes over time. This gives decision-makers a practical, data-informed tool to guide policy, set priorities, and invest resources where they will make the biggest difference.

As Phoenix refines its homelessness strategy, the ongoing system modeling work provides a valuable foundation for setting priorities and guiding investment. By highlighting where the system is under strain and where interventions can have the greatest impact, the analysis will support the development of more targeted, data-driven strategies. These insights will help the City strengthen the overall system and work toward a more balanced system—one that addresses immediate crisis needs while informing, and bolstering, long-term solutions like prevention and permanent housing to better serve the community.

To reduce homelessness, exits from the homelessness response system must outpace the inflow of people entering or reentering the homeless system and long term stayers who are defined as chronically homeless or in the system for more than a year. The system model maps shown below illustrate the investments made by the Office of Homeless Solutions to expand shelter availability. The goals outlined in the refreshed plan will develop efficiencies in existing shelter inventory and expand interventions such as diversion, rapid exits, and housing to improve outcomes to create a more balanced system.

## SYSTEM MODEL MAP







## Call for Sustainable Funding

To fully realize the goals outlined in this plan, Phoenix must continue to secure and grow sustainable funding across multiple sources. This includes at a minimum sustained, ideally expanded, investment from local, state, and federal partners, as well as new sources of support from private and philanthropic contributors. Committed funding mechanisms—such as regional sales tax initiatives—can create the financial stability needed to scale solutions, preserve and grow affordable housing, and bring innovative ideas to life. Without strong and predictable resources, the system cannot evolve beyond crisis response.

**To build a future where homelessness is rare, brief, and non-recurring, we must collectively invest in the tools and infrastructure that make lasting impact possible.**



# Implementation Timeline for the Initiatives

## Prevention

**INITIATIVE 1:** Utilize Data to Identify Individuals Most at Risk of Becoming Homeless

**INITIATIVE 2:** Access to Flexible Prevention Funding

**INITIATIVE 3:** Help People Reunite with Family and Friends

**INITIATIVE 4:** Help Individuals Who Are Justice Involved Find Work and Housing

## Neighborhood Safety

**INITIATIVE 1:** Develop a Streamlined Process for Enforcement that Balances Services with Enforcing Existing Laws

**INITIATIVE 2:** Real Time Referral Tool for Outreach Workers

**INITIATIVE 3:** Improve Shelter Performance and Invest in Quality

**INITIATIVE 4:** Weather Relief Planning

## Coordination

**INITIATIVE 1:** Better Access and Connection to Behavioral Health Supports

**INITIATIVE 2:** Shelter and Housing for High Need Individuals

**INITIATIVE 3:** Increase Capacity and Quality of Services Provided

**INITIATIVE 4:** Better Connections to Job Training and Employment Opportunities for Individuals Experiencing Homelessness

## Housing

**INITIATIVE 1:** Conduct a Systemwide Modeling of Inflow and Outflow to Determine Shelter and Housing Capacity Need

**INITIATIVE 2:** Stable Funding for Comprehensive Supportive Services for People Exiting Homelessness to Housing

**INITIATIVE 3:** Improving Outcomes and Placements from Shelter

**INITIATIVE 4:** Develop New Housing Models

**INITIATIVE 5:** Invest in Permanent Housing

**INITIATIVE 6:** Advocate for More Housing Vouchers

## System Accountability

**INITIATIVE 1:** Improvements to PHX C.A.R.E.S

**INITIATIVE 2:** Improve Coordination Across City Departments

**INITIATIVE 3:** Improve Training and Support for Staff

**INITIATIVE 4:** Neighborhood Outreach and Education

**INITIATIVE 5:** Data Collection on Key Indicators

**INITIATIVE 6:** Evaluation of Performance

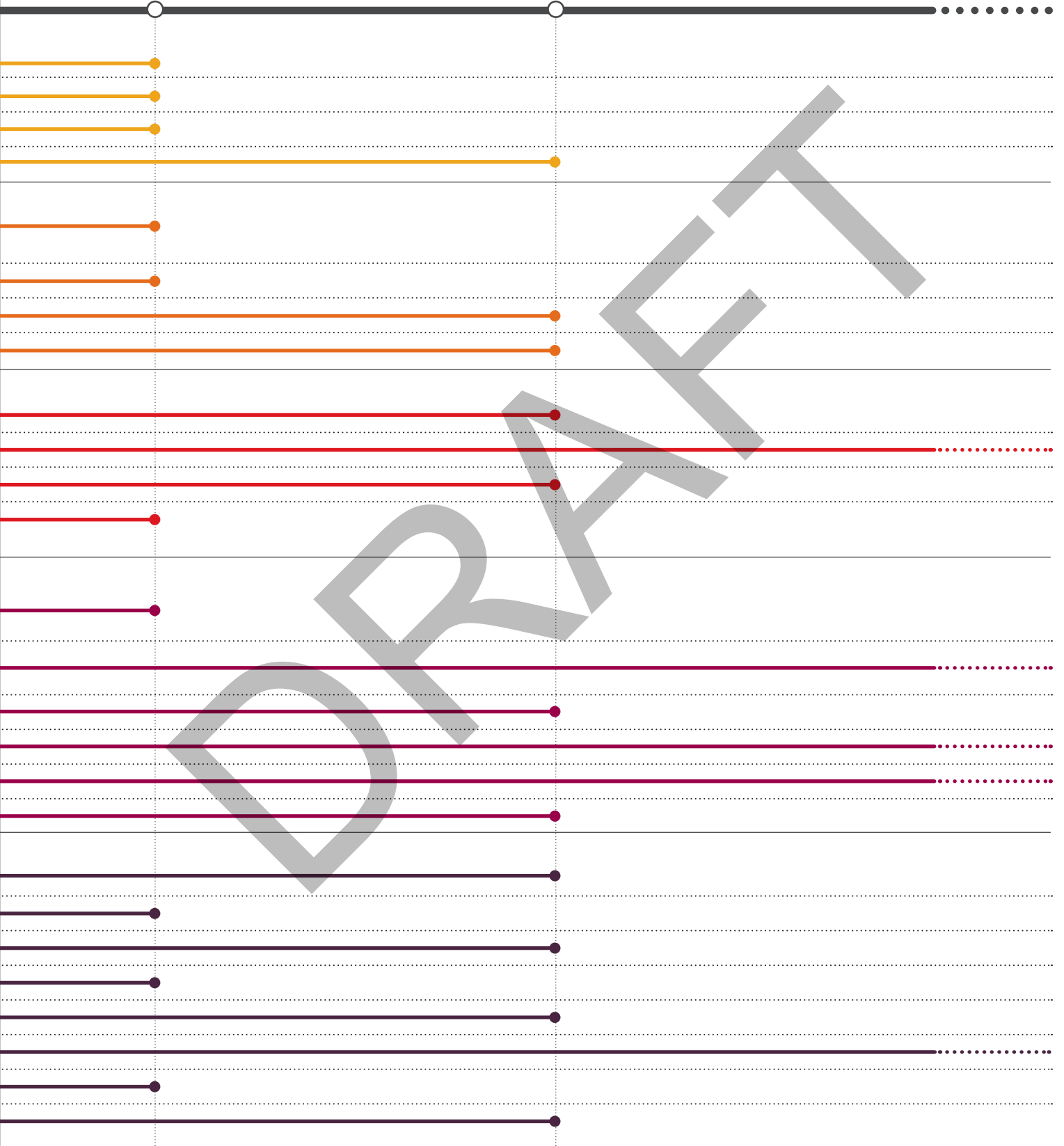
**INITIATIVE 7:** Cultivate Private Partnerships

**INITIATIVE 8:** Enhance and Promote Healthy Giving Strategies

SHORT TERM:  
WITHIN YEAR 1

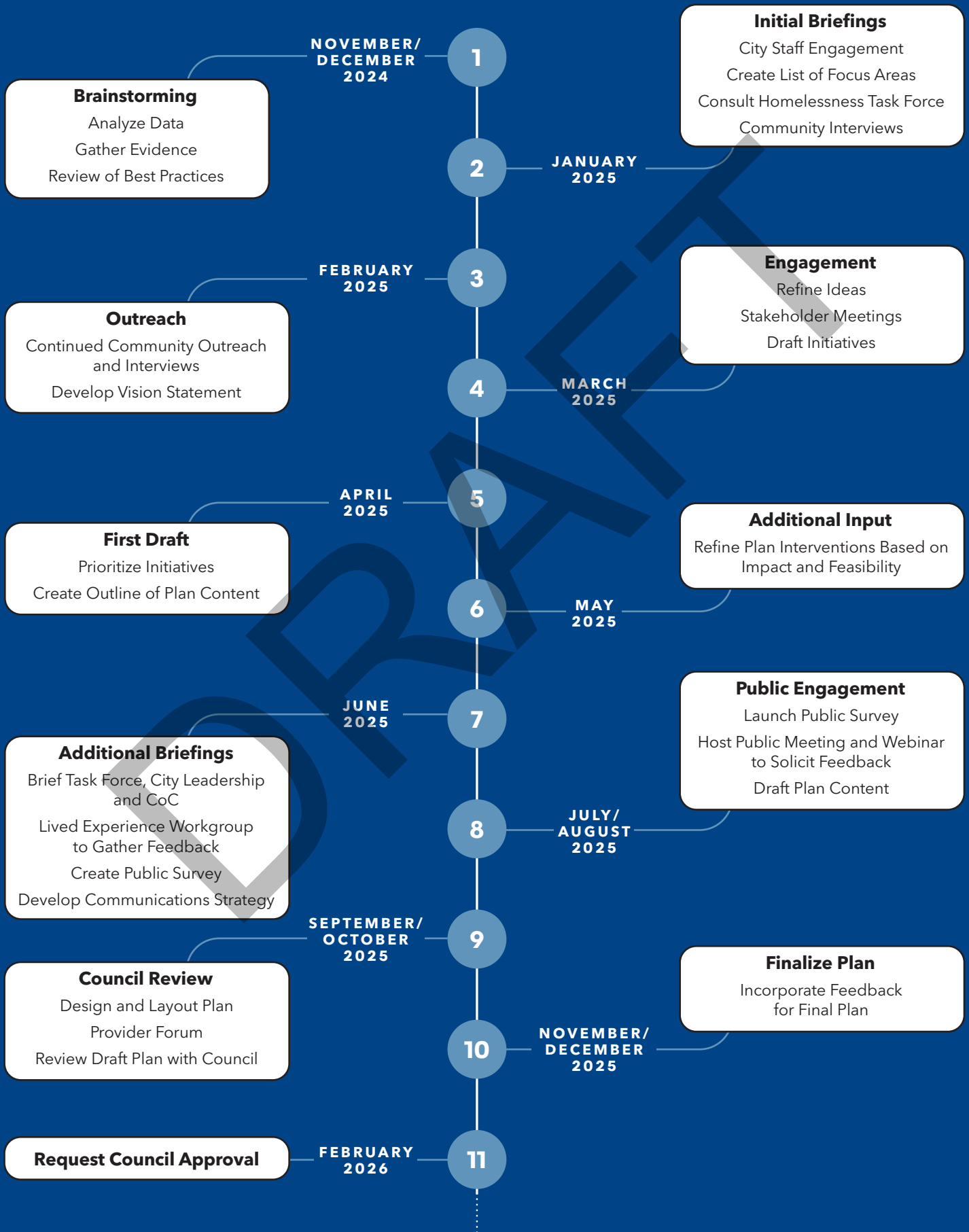
MEDIUM TERM:  
YEAR 1 TO YEAR 2

LONG TERM:  
2+ YEARS



# Plan Refresh Timeline

Office of Homeless Solutions



## Conclusion

This strategic plan reflects the City of Phoenix's unwavering commitment to addressing homelessness with urgency, compassion, and a long-term vision. It builds on years of innovation, collaboration, and learning—recognizing both the progress achieved and the challenges still ahead. Through the development of diverse shelter options, enhanced outreach and engagement, strengthened partnerships and procurement practices, the advancement of innovative prevention and housing strategies, and the reinforcement of data systems, Phoenix is working to build a homelessness response system that not only addresses crises, but also prevents homelessness and shortens the path to permanent stability.

Yet plans alone do not create change. Lasting progress will depend on the City's ability to act decisively, adapt to evolving needs, and stay aligned across City agencies, nonprofit partners, and the broader community.

**This plan is a roadmap—not a finish line. It calls on every sector to remain engaged, share responsibility, and help shape a system that is more balanced, effective, and rooted in dignity.**

# Acknowledgments

The Office of Homeless Solutions wishes to express our deep gratitude to community members and service providers who took the time to attend our public meetings, provide feedback or participate in round table meetings as our office developed this plan.

The implementation of this plan will take the will of the entire community and we are grateful to work in a community that values strategic solutions to address one of society's most complex problems.

We truly appreciate your thoughtful comments and the time you took to work with us on this important plan. Your participation is valued.

DRAFT

DRAFT



City of Phoenix

# Phoenix's Strategic Plan to Address Homelessness

## Executive Summary

We've fundamentally changed how Phoenix addresses homelessness. In 2022, with strong support from the City Council, we established the Office of Homeless Solutions (OHS) to lead our efforts. Now, instead of simply funding services, the City delivers them directly. This shift has increased accountability and produced real results.

This plan represents the path forward for Phoenix in our efforts to address homelessness with the goal of making significant progress by 2029.



## Vision

No one in Phoenix should experience homelessness, and no community should feel its negative effects. The City of Phoenix will strive to prevent homelessness when we can, make it brief when it happens, and keep people stable in housing with the supports they need.



## Goals

**1.**

Decrease number of people who become homeless (Prevention)

**2.**

Decrease number of people in an unsheltered situation or in shelter (Safety/Coordination)

**3.**

Reduce length of time in shelter or in an unsheltered situation (Safety/Coordination)

**4.**

Increase housing options and placements (Housing)

**5.**

Increase awareness and effectiveness of available services (Accountability)



# 5 Key Focus Areas

These initiatives will support Phoenix to reduce homelessness and improve our delivery system in order to achieve our vision.



## Prevention

### Preventing people from becoming homeless

Target and expand early intervention efforts and housing-focused reentry services for those exiting the justice or behavioral health systems.

#### INITIATIVE 1:

Utilize Data to Identify Individuals Most at Risk of Becoming Homeless

#### INITIATIVE 2:

Access to Flexible Prevention Funding

#### INITIATIVE 3:

Help People Reunite with Family and Friends

#### INITIATIVE 4:

Help Individuals Who Are Justice Involved Find Work and Housing

## Neighborhood Safety

### Safety for the neighborhood and for people experiencing homelessness

Develop a coordinated, humane enforcement approach that supports outreach and shelter access while clarifying rules around public space use. Strengthen the shelter system through investments in staffing, streamlined housing placements, and a weather relief facility to improve safety, responsiveness, and positive outcomes.

#### INITIATIVE 1:

Develop a Streamlined Process for Enforcement that Balances Services with Enforcing Existing Laws

#### INITIATIVE 2:

Real Time Referral Tool for Outreach Workers

#### INITIATIVE 3:

Improve Shelter Performance and Invest in Quality

#### INITIATIVE 4:

Weather Relief Planning

## Coordination

### Better coordination with other systems such as behavioral health services and employment

Expand access to integrated behavioral health and medical care for unsheltered individuals by embedding specialists in outreach and shelter teams, and coordinating funding streams. Strengthen system accountability and invest in provider capacity, while connecting shelter residents to employment through job training and dedicated support services.

#### INITIATIVE 1:

Better Access and Connection to Behavioral Health Supports

#### INITIATIVE 2:

Shelter and Housing for High Need Individuals

#### INITIATIVE 3:

Increase Capacity and Quality of Services Provided

#### INITIATIVE 4:

Better Connections to Job Training and Employment Opportunities for Individuals Experiencing Homelessness

## Housing

### Dedicated housing for individuals and families experiencing homelessness

Use systemwide modeling to guide allocation of emergency shelter to permanent housing by assessing capacity, needs and prioritizing supportive housing, rental assistance, and affordable development. Secure sustainable funding, streamline housing placements, and expand options like supportive housing, rental subsidies, and innovative housing models to reduce time spent on the street and in shelter.

#### INITIATIVE 1:

Conduct a Systemwide Modeling of Inflow and Outflow to Determine Shelter and Housing Capacity Need

#### INITIATIVE 2:

Stable Funding for Comprehensive Supportive Services for People Exiting Homelessness to Housing

#### INITIATIVE 3:

Improving Outcomes and Placements from Shelter

#### INITIATIVE 4:

Develop New Housing Models

#### INITIATIVE 5:

Invest in Permanent Housing

#### INITIATIVE 6:

Advocate for More Housing Vouchers

## System Accountability

### Improved accountability and transparency for City services and providers

Enhance coordination, transparency, and accountability across the City managed homelessness response system by expanding real-time reporting tools, strengthening cross-department efforts, and building workforce capacity. Improve community engagement through regular updates, education, and partnerships, while using data-driven evaluation and diversified funding to guide and sustain impact.

#### INITIATIVE 1:

Improvements to PHX C.A.R.E.S

#### INITIATIVE 2:

Improve Coordination Across City Departments

#### INITIATIVE 3:

Improve Training and Support for Staff

#### INITIATIVE 4:

Neighborhood Outreach and Education

#### INITIATIVE 5:

Data Collection on Key Indicators

#### INITIATIVE 6:

Evaluation of Performance

#### INITIATIVE 7:

Cultivate Private Partnerships

#### INITIATIVE 8:

Enhance and Promote Healthy Giving Strategies



## **Solid Waste Financial Status and Rate Update - Citywide**

This report provides an update on the Public Works Department's Solid Waste Management Program and presents the financial status of the Solid Waste Fund, including current operational impacts and a proposed strategy to address rising costs and ensure the long-term viability of solid waste services.

### **THIS ITEM IS FOR INFORMATION AND DISCUSSION.**

#### **Summary**

The Public Works Department's Solid Waste Management Program provides essential Citywide services to support a safe, clean, and visually appealing environment through the collection, disposal, recycling, composting, and public education related to the community's solid waste stream. The Solid Waste Division provides solid waste collection and post-collection services to more than 425,000 rate-paying customers. Delivering these essential services requires a substantial investment in personnel, fleet, infrastructure, and regulatory compliance, including 626 full-time employees and approximately 656 trucks and pieces of heavy equipment.

In Fiscal Year 2024-25, solid waste collection vehicles traveled nearly five million miles, and collected and processed more than one million tons of material at two City-owned transfer stations, two Materials Recovery Facilities, and one compost facility. The Department also owns and operates the State Route 85 Landfill in Buckeye, Arizona (60 miles from Phoenix), and is responsible for the maintenance and regulatory oversight of five closed landfills within the City.

In April 2016, the City Council adopted a goal to achieve zero waste by 2050. The Department remains committed to achieving this goal and is advancing programs and services designed to reach 50 percent waste diversion by 2030 and zero waste by 2050. As of Fiscal Year 2024-25, the City's waste diversion rate is 33.3 percent, above the Environmental Protection Agency national diversion rate of 32.1 percent. These goals align with the City's Climate Action Plan and focus on increasing material reuse and enhancing recycling efforts to further reduce landfill disposal.

The Solid Waste Management Program operates as an enterprise fund, covering all related expenses, including operations, Capital Improvement Projects, debt service, and indirect costs. Revenues for the Solid Waste Program are generated by three major sources: (1) monthly fees charged for residential household service; (2) disposal fees charged at the transfer stations and landfill; and (3) the sale of recycled materials. Approximately 86 percent of the division's funding is generated from the residential solid waste monthly fee. Chapter 27 of the Phoenix City Code defines residential collection for dwelling units defined as single dwelling units; buildings with less than five dwelling units, including duplex, triplex, and fourplex units; multi-family dwelling units between five and 30 units; mobile home parks, townhomes and condominiums. Unlike many other municipalities, the City does not provide solid waste collection services to commercial or industrial establishments or to any building with more than 30 multi-family dwelling units.

Since the last Council-approved rate adjustment in 2020, the Solid Waste Management Program has experienced significant increases in operational costs and is projecting a budget shortfall in the current fiscal year. Since 2020, the average cost of living in the United States has increased by approximately 25 percent, based on official inflation measures. To address these financial challenges, a proposed multi-year fee adjustment is recommended to ensure the program can continue providing reliable service and meet regulatory compliance requirements for operating and maintaining critical solid waste infrastructure, including active and closed landfills, the compost facility, materials recovery facilities, and transfer stations.

### **Discussion**

Residential solid waste fees are established by Chapter 27 of the Phoenix City Code and are assessed based on the number of living units, containers serviced, and associated operational costs. The current monthly residential solid waste fee is \$37.32, which includes the final two-percent inflationary increase approved in 2020 that took effect on January 1, 2026.

The Public Works Department offers a subscription-based weekly curbside green organics collection service. The program, launched in 2012, is available to properties located within established areas of the City with significant vegetation. The current subscription fee for weekly curbside green organics collection (90-gallon container) is \$5 per month per container. This fee has not been updated since 2012.

Since the last residential rate adjustment approved by City Council in February 2020, the division has experienced substantial cost increases across key operational areas. Staff costs have increased by approximately 32 percent, primarily attributed to the City's recent Class and Compensation Study and rate adjustments made in 2023.



Vehicle and equipment costs have increased by 52 percent, and construction-related costs to maintain critical infrastructure have increased by 40 percent. Despite receiving \$20 million in excise tax bond funding in 2024, implementing operational efficiencies and deferring vehicle replacements and infrastructure projects, the Solid Waste Fund is projected to experience a budget shortfall of up to \$20.8 million in the current Fiscal Year and is forecasted to be drawn close to zero by Fiscal Year 2027-28.

On October 20, 2025, the Solid Waste Rate Advisory Committee met to review the financial status of the Solid Waste Fund and evaluated a 2024 Cost-of-Service Model prepared by NewGen Strategies and Solutions. After evaluation of increased labor, equipment, and infrastructure costs, it was determined that a solid waste rate adjustment was required to maintain service. The Cost-of-Service Model was updated using the most recent budget and billing data and determined that current rates are insufficient to recover the full cost of service. The Solid Waste Rate Advisory Committee unanimously approved staff's proposed recommendation for a multi-year rate increase, an inflationary adjustment, and an increase to the green organics collection subscription fee for consideration by the City Council.

The proposed solid waste fee adjustment was determined by identifying current expenditures and revenues, including the minimum operating reserve requirement (\$50 million) as well as future capital improvement needs. The proposed rate adjustment includes a \$6 monthly increase effective the first bill-day of July 2026 (\$43.32), followed by an additional \$6 increase effective the first bill-day of July 2027 (\$49.32), and a \$5 increase effective the first bill-day of July 2028 (\$54.32). The recommendation includes an annual inflationary adjustment not to exceed five percent, to be applied from July 1, 2029 through June 30, 2034. Staff will review and discuss the required inflationary rate increase with Council annually prior to implementation. Additionally, eligible customers participating in the curbside green organics program would pay one-quarter of the applicable monthly residential solid waste rate.

The proposed adjustments are expected to generate approximately \$87.8 million for the Solid Waste Fund over a three-year period. Beginning in year four, the inflation rate would be reviewed annually and will not exceed five percent. The inflation rate is intended to support long-term fund stability while minimizing the need for larger residential rate increases.

If a solid waste rate adjustment is not implemented for Fiscal Year 2026-27, the City's ability to provide solid waste collection and post-collection services will be severely impacted, resulting in significant service reductions. These impacts would compromise the City's ability to maintain reliable service, meet Council adopted zero waste goals, adequately operate and maintain critical solid waste infrastructure, and comply with

City Code Chapter 27, Maricopa County Environmental Health Code, Arizona Department of Environmental Quality rules, and Federal Environmental Protection Agency regulations.

**Public Outreach**

The February 10, 2026, City Council Policy meeting will initiate public outreach efforts over the next two months. The Public Works Department proposes to engage the community through Community Solid Waste Information Sessions, as outlined in **Attachment A**. These sessions will provide information regarding the Solid Waste Management Program, the costs associated with delivering these critical public services, and an opportunity to provide feedback on the proposed fee adjustment. Community engagement is planned for February and March 2026. Staff will return to City Council in April 2026 with a summary and analysis of public input and seek Council direction on a solid waste rate adjustment to support the long-term financial stability of the Solid Waste Fund.

**Responsible Department**

This item is submitted by Deputy City Manager Alan Stephenson and the Public Works Department.

## ATTACHMENT A



### 2026 PWD Solid Waste Rate Information Sessions

The City of Phoenix invites residents to attend an information session to learn about the Public Works Department's Solid Waste Division rate updates.

#### Meeting Dates and Locations

Date	Time	Location	Room	Address
February 25, 2026	6:00 p.m.	Paradise Valley Community Center	Multipurpose Room	17402 N. 40th Street Phoenix, AZ 85032
March 3, 2026	6:00 p.m.	Maryvale Community Center	Auditorium	4420 N. 51st Avenue Phoenix, AZ 85031
March 4, 2026	6:00 p.m.	South Mountain Community Library	Room L162	7050 S. 24th Street Phoenix, AZ 85042
March 10, 2026 (Conducted in Spanish)	6:00 p.m.	Washington Activity Center	Multipurpose Room	2240 W. Citrus Way Phoenix, AZ 85015
March 12, 2026 (Conducted in Spanish)	6:00 p.m.	Desert West Community Center	Multipurpose Room	6501 W. Virginia Avenue Phoenix, AZ 85035
March 16, 2026	10:00 a.m.	Virtual WebEx Meeting	—	—
March 17, 2026	6:00 p.m.	Encanto Park Clubhouse	—	2605 N. 15th Avenue Phoenix, AZ 85007
March 19, 2026	6:00 p.m.	Beuf Community Center	Multipurpose Room	3435 W. Pinnacle Peak Road Phoenix, AZ 85027
March 25, 2026	6:00 p.m.	Deer Valley Community Center	Multipurpose Room	2001 W. Wahalla Lane Phoenix, AZ 85027