

## ATTACHMENT A

### PERFORMANCE INDICATORS

#### Singles Shelter

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
<b>Decrease</b> Length of Time Homeless	<i>Average Length of Stay (days)</i>	90	38	41
<b>Reduce</b> Returns to Homelessness	<i>Returns to Homelessness**</i>	13%	29%	36%
<b>Increase</b> Successful Exits	<i>Positive Exit Destinations</i>	19%	14%	15%
	<i>Occupancy Rates</i>	95%	92%	96%

### Family Shelter

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
<b>Decrease</b> Length of Time Homeless	<i>Average Length of Stay (days)</i>	90	97	88
<b>Reduce</b> Returns to Homelessness	<i>Returns to Homelessness**</i>	5%	8%	18%
<b>Increase</b> Successful Exits	<i>Positive Exit Destinations</i>	69%	64%	84%
	<i>Occupancy Rates</i>	95%	99%	96%

### Rapid Rehousing

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
<b>Decrease</b> Length of Time Homeless	<i>Average Length of Stay (Days)</i>	N/A	239	159
	<i>Length of Time to Housing Placement (Days)</i>	64	71	132
	<i>Accepted Coordinated Entry Referrals</i>	85%	98%	97%

<b>Reduce</b> Returns to Homelessness	<i>Returns to Homelessness**</i>	8%	14%	32%
<b>Increase</b> Successful Exits	<i>Positive Exit Destinations</i>	88%	83%	89%

### Outreach

Related Performance Measure	Indicator	Goal	Average	Phoenix Funded
<b>Reduce</b> Returns to Homelessness	<i>Returns to Homelessness**</i>	13%	23%	44%
<b>Increase</b> Successful Exits	<i>Positive Exit Destinations</i>	48%	43%	46%

*\*Phoenix funded data is FY22-23*