



COMMUNITY ASSISTANCE PROGRAM DATA REPORT

BEHAVIORAL HEALTH UNIT REPORT: 4.12.23 - 8.1.23

Total Behavioral Health Unit (BHU) Incidents: 395

Primary Services Provided

1. Stabilized in place (73)
2. Stabilized with transport (28)
3. Transferred to High Level of Care (27)

Total Number Of Adults Contacted: 202 (94%)

Total Number Of Children Contacted: 14 (13%)

Top BHU Primary Problem:

1. Housing Insecurity (40)
2. Mental Health (39)
3. Substance Abuse (25)

CRISIS RESPONSE UNIT REPORT: 10.10.22 - 8.1.23

Total Crisis Response Unit (CRU) Incidents: 4,175

Completed Non-Transport (1,300)

Completed With Transport (230)

Total Number Of Adults Contacted: 3,505 (78%)

Total Number Of Children Contacted: 962 (22%)



Top CRU Crisis Response Reasons:

1. Death (544)
2. Working Fires, Hazardous Materials, or Flood (223)
3. Social Service (172)

Top Primary Crime Reason:

1. Homicide/Death Investigation (102)
2. Assault (69)
3. Domestic/Family Violence (65)

CR And BHU Call



INCREASED STAFFING:

The Community Assistance Program (CAP) completed hiring events in March 2023. These events led to the hiring of 48 new employees.

- 32 Full-time and 7 Part-time Caseworker II (Responders)
- 3 Caseworker I (underfill Responder positions)
- 13 Full-time and 1 Part-time Caseworker III (Supervisors)

INCREASED RESPONDING UNITS:

Because of this hiring, CAP increased from 5 to 6 Crisis Response units and from 1 to 4 Behavioral Health units. Every unit is not staffed 24 hours a day. However, the total staffing is providing more hours of coverage for both CR and BH unit responses. CR and BH units are responding to calls throughout Phoenix, without restrictions.

INCREASED BEHAVIORAL HEALTH DISPATCH:

CAP increased from 2 BH dispatchers to a total of 6 BH dispatchers. There is still a need for more BH dispatchers to provide 24/7 coverage. Currently, CAP has 24-hour coverage Sunday through Wednesday. Thursday through Saturday we have gaps of coverage between 5 AM and 10 AM and from 8 PM to 5 AM.