



Amendment to Planning, Zoning, Plan Review, and Permitting Application - Requirements Contract - RFP 19-019A (Ordinance S-47874)

Request to authorize the City Manager, or his designee, to approve an amendment to the scope of work of the Planning, Zoning, Plan Review, and Permitting Application, Contract 151139 with Accenture. The amendment includes scope changes for enhanced DevOps software and services, to enter into a new Master Services Agreement with Copado; and to waive, or make an exception to, Phoenix City Code, section 42-18 (Chapter 42 Risk Management, Contract Provisions; Indemnification Prohibition) for the Master Services Agreement and the Accenture Reseller Agreement. Further request authorization for the City Controller to disburse all funds related to this item. No additional funds are needed.

Summary

The Kiva application tracks development citywide, including Plan Review, Inspections, Permitting and Historic Preservation activity. Planweb is a separate application that tracks planning, rezoning and zoning adjustment activity. Kiva and Planweb support over 500 PDD staff responsible for all zoning and construction plan review and permitting in the City of Phoenix. The intent of the project and contract with Accenture is to replace Kiva.

This new contract and amendment will support the SHAPE PHX Project and will replace the PDD land management applications, including Kiva, PlanWeb, and other supporting applications. The new Copado services agreement reflects an agreed upon change for a new approach to DevOps tools to support configuration management for the project. The Copado software requires a separate software license. For a waiver of Phoenix City Code, 42-18 - Copado requires a limitation of liability of three times the contract amount for the past year, and indemnification and defense by the city for all claims; Accenture is also requiring indemnification and defense by the city for its role as a third-party reseller of the software.

This item has been reviewed and approved by the Information Technology Services Department.

Contract Term

The contract term is Nov. 1, 2019 through Oct. 31, 2026.

Financial Impact

Funding for these contracts was previously approved by Council on Nov. 1, 2019 (S-46102). No additional funds are needed for this amendment and new software master services agreement.

Concurrence/Previous Council Action

This contract was originally approved by City Council on Nov. 1, 2019.

Responsible Department

This item is submitted by Deputy City Manager Ginger Spencer and the Planning and Development and Finance departments.